

9 High-Trust Leadership Behaviors Everyone Should Model

High-trust cultures help employees thrive, which fuels company performance in all areas — from referrals and retention to productivity and revenue. It's impossible to create a great workplace for all employees without trust. This program will help you leverage Great Place To Work's 30 years of research about company culture from their Trust Index™ survey, which measures employee experience. Trust is woven into our daily interactions at work, just as it is outside of work among family and friends. It's built on many small moments that break down into nine behaviors that can build (or break) trust:

1. Listening
2. Speaking
3. Thanking
4. Developing
5. Caring
6. Sharing
7. Celebrating
8. Inspiring
9. Hiring and welcoming

Every leader should work on and improve these behaviors; if you're not a people leader, you might be thinking, "What does this have to do with me?" Leaders affect 70% of the employee experience, but the other 30% comes from our teammates, how we work with others, and the actual work that we're doing. Trust takes work and conscious effort. And it takes everyone in an organization to create a great workplace for all.

* For a more in-depth look at all nine behaviors Michael covers, refer to this [Great Place To Work article](#).